

**NE40E-M2**  
**V800R011SPH023**  
**Patch Release Notes**

**Issue**      **01**  
**Date**        **2020-04-03**

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## Change History

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Issue	Date	Author	Description
01	2020-04-03	Gao Feng	This issue is the first official release.

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# 1 Patch Package Information

## 1.1 Product Name

HUAWEI NetEngine40E Series Universal Service Router

## 1.2 Product Model

NE40E-M2E, NE40E-M2F, NE40E-M2H, NE40E-M2K, NE40E-M2K-B

## 1.3 Patch Number

NE40E-M2 V800R011SPH023

## 1.4 Release Date

2020-04-03

## 1.5 Patch File Description

**Table 1-1** Patch file description

File Name	File Description	File Size
NE40E-M2V800R011SPH023-C00SPC200.PAT	V800R011SPH023patch file	24,125,827 bytes
NE40E-M2V800R011SPH023-C10SPC100.PAT	V800R011SPH023patch file	8,999,299 bytes

## 1.6 Product Version and Required Patches

Product Version	Product Patch
NE40E-M2 V800R011C00SPC200	NE40E-M2V800R011SPH023-C00SP C200.PAT
NE40E-M2 V800R011C10SPC100	NE40E-M2V800R011SPH023-C10SP C100.PAT

## 1.7 Relationship Between Patches

Relationships between patches are classified as function inheritance or incremental relationships.

- Function inheritance relationship: If the latest patch resolves all issues that have been resolved in earlier patches, functions are inherited. Otherwise, functions are not inherited.
- Incremental relationship: If the latest patch can be directly installed on a device with earlier patches installed, the relationship between patches is considered an incremental relationship. Otherwise, the relationship between patches is considered a non-incremental relationship.



Before installing an incremental patch, do not remove the existing historical patch on a device, which prevents triggering problems that have been resolved using the historical patch.

Before installation a non-incremental patch, note the following issues:

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- If a device needs to be restarted or a software package needs to be upgraded, do not remove an existing historical patch from a device. Set the latest patch as the patch to be loaded at the next startup. After the device is restarted, the patch can take effect.
- If services keep running on a device, remove an existing historical patch from a device and then install the latest patch. During the historical patch removal and latest patch installation, problems that have been resolved using the historical patch may be triggered. Evaluate such risk before you operate the patches. Do not perform any operations on the device between uninstalling the earlier patches and installing the latest patch. Otherwise, services may be interrupted. For example, saving configurations causes the commands added in the patches to be lost.

### 1.7.1 V800R011C00SPC200

**Table 1-2** Relationships between patches

Latest Patch	Earlier Patch	Function Inheritance Relationship	Incremental Relationship
V800R011SPH0 23	V800R011SPH0 20	Inheritance	Incremental
	V800R011SPH0 18	Inheritance	Incremental
	V800R011SPH0 16	Inheritance	Incremental
	V800R011SPH0 12	Inheritance	Incremental
	V800R011SPH0 06	Inheritance	Incremental
	V800R011SPH0 05	Inheritance	Incremental

### 1.7.2 V800R011C10SPC100

**Table 1-3** Relationships between patches

Latest Patch	Earlier Patch	Function Inheritance Relationship	Incremental Relationship
V800R011SPH0 23	V800R011SPH0 21	Inheritance	Incremental
	V800R011SPH0 20	Inheritance	Incremental
	V800R011SPH0 18	Inheritance	Incremental



Latest Patch	Earlier Patch	Function Inheritance Relationship	Incremental Relationship
	V800R011SPH016	Inheritance	Incremental

## 1.8 Impact of Patch Installation

See the **Solution Impact** and **Precautions for Installing the Patch** columns in the *NE40E-M2 V800R011SPH023 Issues Resolved*.

## 1.9 Precautions

1. It is acceptable if the patch file is loaded to boards asynchronously.
2. During patch installation or uninstallation, ensure that all boards in use have been registered. If any interface board is starting during patch installation or uninstallation, the patch installation or uninstallation will probably fail on this interface board.
3. Do not install the patch if the board CPU usage exceeds 70%. Otherwise, patch installation may fail.
4. Do not install the patch if the board memory usage exceeds 80%. Otherwise, the board may reset due to a failure to apply for memory. To check the memory and CPU usage, run the **display health** command in the system view.

[HUAWEI]display health

```

-----
Slot  CPU      Usage  Memory  Usage(Used/Total)
17   MPU(Master) 5%     20%     1646MB/7929MB
2    LPU         7%     60%     1017MB/1684MB
19   SFU         3%     8%      80MB/980MB
-----

```

5. The new function provided by the patch cannot be used if the patch is uninstalled. Therefore, to use the new function, do not uninstall the patch. If the patch needs to be upgraded, use the incremental patch loading mode.
6. When loading a patch that contains a YANG model change, ensure that no NETCONF session is in the configuration editing state. Otherwise, an unknown error may occur.



In a scenario in which a user uses Telnet to access a NE40E-M2 through an interface on an interface board, if you want to restart the interface or power off and then power on the interface board or subcard where the interface resides for the installed patch to take effect, ensure that there is a backup Telnet connection to another interface board. If there is no backup Telnet connection, do not restart the interface or power off and then power on the interface board or subcard where the interface resides. Otherwise, the user will fail to access the NE40E-M2.

After the patch is installed and activated, you must restart the board or interface. For detailed procedures, see section 3.3.

## 1.10 Naming Rules for Patches

Patches are classified as hot patches and cold patches based on the impacts that patches have on user experience when they are activated and validated.

A hot patch (HP) does not affect user experience because it does not cause service interruptions when it is activated and validated.

A cold patch (CP) affects user experience because it causes service interruptions when it is activated and validated.

Naming rules for Accumulated Correction Updates (ACUs) are as follows:

1. For an ACU that is released based on the previous cold ACU, if the current ACU contains patches that would affect user experience when being activated and validated, the current ACU is a cold ACU and named SPCyyy.
2. For an ACU that is released based on the previous cold ACU, if the current ACU does not contain any patches that would affect user experience when being activated and validated, the current ACU is a hot ACU and named SPHyyy.

Naming rules for Emergency Correction Patches (ECPs) are as follows:

1. For an ECP that is released based on the previous ACU, if activating and validating the ECP would not affect user experience, the ECP is named as a hot ECP in the format of HPyyyy; if activating and validating the ECP would affect user experience, the ECP is named as a cold ECP in the format of CPyyyy.
2. The first y in HPyyyy or CPyyyy is fixed at 0, and the subsequent yyy is the same as yyy in SPCyyy or SPHyyy of the previous ACU. Therefore, an ECP is named in the format of HP0yyy or CP0yyy. If a calculated ECP name is the same as that of the previously released ECP, "yyy" in the newly calculated one increases by 1.

For example, after a cold ACU named SPC011 is released, the first hot ECP is named HP0011, and the next hot ECP is named HP0012. After a hot ACU named SPH012 is released, the first cold ECP is named CP0013 because the number 0012 has already been used by HP0012 for the same ACU.

 **CAUTION**

Activating and validating a hot ACU or an ECP released based on the previous cold ACU and a later released hot ACU would not affect user experience. However, activating and validating a hot ACU or an ECP released based on an ACU earlier than the previous cold ACU or on a device that is not equipped with any patches would affect user experience. Therefore, comply with the precautions for activating and validating cold ACUs when performing these operations.

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# 2 Resolved Issues

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This section describes the issues that are resolved in V800R011 and precautions for installing the patch. For detailed information, see the *NE40E-M2 V800R011SPH023 Issues Resolved*.



Pay attention to the precautions for installing the patch. **The possible causes are as follows: Restart the device, perform an master/slave switchover, power off and then power on the board or subcard, reset the board or subcard, reconfigure the device, or add configurations. Exercise caution when performing this operation.**

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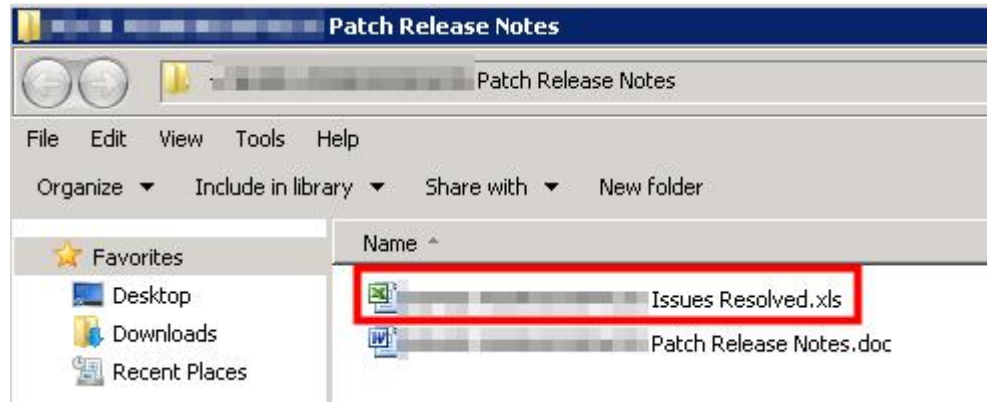
## 2.1 How to Obtain Issues Resolved



### NOTE

The website does not support online browsing of Excel files. Therefore, you cannot view the *Issues Resolved* online. Download and view the list.

- Step 1** Download the *Patch Release Notes* Zip package to the local host.
- Step 2** Decompress the *Patch Release Notes* and view the *Issues Resolved*.



# 3 Installing the Patch

## 3.1 Installing the Patch

### 3.1.1 Preparing to Install

Before installing the patch, perform the following steps to make necessary preparations.

- Step 1** Obtain the NE40E-M2 V800R011SPH023 patch from <http://support.huawei.com>.
- Step 2** Run the **display version** command on the NE40E-M2 to check whether the system software version is V800R011.

```
<HUAWEI>display version
Huawei Versatile Routing Platform Software
VRP (R) software, Version 8.180 (NE40E V800R011C00SPC200)
Copyright (C) 2012-2018 Huawei Technologies Co., Ltd.
```

- Step 3** Upload the NE40E-M2V800R011SPH023-C00SPC200.PAT file to cfcad:/ using FTP in binary mode, after ensuring that the patch name does not conflict with any existing file name on the NE40E-M2.
- Step 4** If the slave MPU or SRU exists, copy the patch to the slave MPU or SRU running the following command:

```
<HUAWEI> copy NE40E-M2V800R011SPH023-C00SPC200.PAT slave#cfcad:/
```

- Step 5** Run the **display patch-information process verbose | include NO | exclude Running** command in the diagnostic view to check the patch unit status. If the following command output is displayed, each patch unit is running properly. If a different command output is displayed, some patch units are not running properly. To troubleshoot this problem, contact Huawei R&D engineers.

```
[~HUAWEI-diagnose]display patch-information process verbose | include NO | exclude Running
```

Info: It will take a long time if the content you search is too much or the string you input is too long, you can press CTRL\_C to break.

```
-----
Slot-id  Procid  State    PatchType Valid    PatchEffectiveTime    PatchFileName
-----
```



The patch is large, and uploading the patch takes some time. If the CF card has sufficient space, you can upload the patch to the NE40E-M2 before uninstalling existing patches. If the patch name conflicts with an existing file name, modify the patch name before uploading the patch.

---

----End

### 3.1.2 Installing the Patch



Use the **patch load NE40E-M2V800R011SPH023-C00SPC200.PAT all run** command to install the patch. If you use other commands, some issues may fail to be resolved.

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Run the **patch load NE40E-M2V800R011SPH023-C00SPC200.PAT all run** command to load, activate, and run the patch.

The system displays the patch installation results.

For example:

```
<HUAWEI> patch load NE40E-M2V800R011SPH023-C00SPC200.PAT all run
Info: Operating, please wait for a moment...done.
Info: Succeeded in running the patch.
```

## 3.2 Verifying Patch Installation

Run the **display version** command to verify that the system software version is correct.

```
<HUAWEI>display version
Huawei Versatile Routing Platform Software
VRP (R) software, Version 8.180 (NE40E V800R011C00SPC200)
Copyright (C) 2012-2018 Huawei Technologies Co., Ltd.
```

In the preceding command output, the characters in bold are the current system software version.

### 3.2.1 NE40E-M2 V800R011C00SPC200

```
<HUAWEI> display patch-information
Patch Package Name   :cfcard:/NE40E-M2V800R011SPH023-C00SPC200.PAT
Patch Package Version :V800R011SPH023
Patch Package State   :Running
Patch Package Run Time: 2020-04-03 10:57:30
```

### 3.2.2 NE40E-M2 V800R011C10SPC100

```
<HUAWEI> display patch-information  
Patch Package Name      :cfcard:/NE40E-M2V800R011SPH023-C10SPC100.PAT  
Patch Package Version  :V800R011SPH023  
Patch Package State    :Running  
Patch Package Run Time : 2020-04-03 10:57:30
```

## 3.3 Follow-up Procedures After Patch Installation

After patch installation, check whether issues described in the *NE40E-M2 V800R011SPH023 Issues Resolved.xlsx* delivered with the patch release notes exist on the device. If any issues exist, perform operations listed in the corresponding "Operation Type for Patch Validation" and "Operation Type for Service Restoration " in the *NE40E-M2 V800R011SPH023 Issues Resolved.xlsx*. **The possible causes are as follows: Restart the device, perform an master/slave switchover, power off and then power on the board or subcard, reset the board or subcard, reconfigure the device, or add configurations. Exercise caution when performing this operation.**



# 4 Rollback Procedure

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## 4.1 How to Roll Back to the Previous State

If patch installation fails and a rollback is necessary, perform the following steps to roll back to the previous state.

- Step 1** Run the **display patch-information** command in the user view to check the patch running status.
- Step 2** Run the **patch delete all** command in the user view to delete all patches.
- Step 3** Run the **display patch-information** command in the user view to check whether the patches are still running. Ensure that the patches are not running.

----**End**



When the patch is being uninstalled, do not run any commands. Otherwise, services may become abnormal or the master main control board may be reset. After the patch is uninstalled, you are advised to log out all users who logged in through terminal tools.

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# 5 Solutions to Common Problems During Patch Installation

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## 5.1 A Message "Error: The system file should be in root directory." Is Displayed After the patch load all run Command Is Run to Load a Patch File.

### Symptom

```
<HUAWEI>patch load $_install_mod/NE40E-M2V800R011SPHxxx.PAT all run  
Info: Operating, please wait for a moment...  
Error: The system file should be in root directory.
```

### Solution

This problem occurs if a patch file to be loaded is not stored in the root directory of the master MPU. Therefore, to resolve this problem, copy the patch file to the root directory on the CF card before running the **patch load NE40E-M2V800R011SPHxxx.PAT all run** command in the user view.

## 5.2 A Message "Error: The command is invalid in the current patch status." Is Displayed After the patch load all run Command Is Run to Load a Patch File.

### Symptom

```
<HUAWEI>patch load NE40E-M2V800R011SPHxxx.PAT all run  
Info: Operating, please wait for a moment...  
Error: The command is invalid in the current patch status.
```

### Solution

This problem occurs if a patch has been installed and the patch is not in the running state. Therefore, to resolve this problem, run the **display patch-information** command in the user view to check whether a patch has been installed and whether the patch is in the running state.

```
<HUAWEI>display patch-information
Patch Package Name   :cfcard:/NE40E-M2V800R011SPHxxx.PAT
Patch Package Version :V800R011SPHxxx
Patch Package State  :Deactive
```

In this example, a patch has been loaded and the patch is not in the running state.

In this case, before loading the new patch, run the **patch load NE40E-M2V800R011SPHxxx.PAT all run** command in the user view to have the existing patch enter the running state or run the **patch delete all** command to delete the existing patch.

### 5.3 A Message "Error: The patch is incompatible with the existing patch." Is Displayed After the patch load all run Command Is Run to Load a Patch File.

#### Symptom

```
<HUAWEI>patch load NE40E-M2V800R011SPHxxx.PAT all run
Info: Operating, please wait for a moment...
Error: The patch is incompatible with the existing patch.
```

#### Solution

This problem occurs if the patch in the file to be loaded is not an incremental one of the existing patch on the device. Therefore, to resolve this problem, run the **patch delete all** command in the user view to delete the existing patch before loading the new patch.

### 5.4 How Can I Set a Patch as That to Be Loaded at the Next Startup?

A: Run the following commands on the master and slave main control boards:

```
<HUAWEI> startup patch cfcard:/NE40E-M2V800R011SPHxxx.PAT all
Info: Operating, please wait for a moment.....done.
Info: Succeeded in setting startup the patch.
```

# **A** **Third-Party Software Vulnerabilities** **Fixed**

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None